

TOWN OF HARWICH

DEPT OF EMERGENCY MANAGEMENT

183 Sisson Road Harwich, MA 02645 P 508-430-7541 F 508-432-2530 **Lee Culver, Director**

HARWICH WATER DEPARTMENT

196 Chatham Rd Harwich, MA 02645 P 508-432-0304 F 888-774-3557 Dan Pelletier, Superintendent

REMOVE OR UPDATE

To be removed from the call list or to update your information, follow any of the options listed on this form and check appropriate "remove" or "update" option.

VOICE BROADCAST NOTIFICATION SYSTEM

REGISTRATION

The Voice Broadcast Notification System allows Town officials to send recorded messages to the entire community, or a specific area within moments. The Voice Broadcast System delivers messages to a live person, an answering machine, or voice mail to be sure you are adequately informed. The notification system is used for emergencies such as an extreme weather condition, water service interruption/main break/flushing, traffic incident or road conditions, etc. Messages will inform residents of the situation and give instructions for action.

We urge you to register for the service by any method listed below. It is our intention that every resident/business be included in the notification system. Only one phone number, the primary phone* number, will be added to the notification database. For seasonal residents, it may be best to list your cell phone number. Duplicate phone numbers are eliminated, so you will receive only one call at each phone number registered. Please be assured that your contact information will remain private.

REGISTRATION OPTIONS:

- Register online at http://www.harwichwater.com/customer-service/brochures-forms/voice-broadcast-system-registration.html
- Complete registration section below and leave this form at any of these locations: Water Department, Town Hall Town Administrator's Office, Community Center or Police Department or fax form to 888-774-3557.

VOICE BROADCAST SYSTEM REGISTRATION			
Add	Remove	Update	
Name FIRST & LAST			
Business Name			
Harwich Address			
Unit/Apt Number			
Primary Phone*			
Secondary Phone			
Email Address			

- 3. Email above information to customerservice@harwichwater.com
- 4. Call 508-432-0304 x0 and we will ask you for necessary information.

The Voice Broadcast Notification System call list is updated on a monthly basis. We will update more frequently pending influx of registrations.

Please find answers to Frequently Asked Questions on the reverse side of this document. If you have any questions or concerns, please feel free to contact the Harwich Water Department at 508-432-0304.