

Cape Cod Natural Gas Connections Moratorium

nationalgrid

HERE WITH YOU. HERE FOR YOU.

Dear National Grid Customer,

Last November, National Grid instituted a moratorium on new connections to our natural gas system in the communities of Dennis, Harwich, Brewster, Chatham, Orleans and Eastham. We will continue to safely and reliably serve existing natural gas customers, like you, in these communities. **Please note that this moratorium also applies to our existing customers who seek to add new natural gas appliances.**

This includes, but is not limited to, equipment for heating, hot water and cooking, etc. For example, if you currently use natural gas for cooking, we will not be able to upgrade you to a gas heating system or allow you to connect additional gas equipment or appliances in your home at this time. The only exceptions to this rule are natural gas barbecues and emergency backup natural gas generators for existing residential customers, which you may be able to add subject to application, review and approval by National Grid. The moratorium is vital to maintaining reliable service to our existing customers.

National Grid instituted this moratorium in November 2014 after making the decision to lower the pressure in one of our gas mains as a precaution. While the system is currently operating safely, we must conduct an extensive infrastructure upgrade in order to begin connecting new customers again. We currently estimate that this could take up to five years, and we are working as quickly as possible to expedite the process. We will continue to work closely with the affected communities, as well as state and local officials, as our work moves forward.

Please contact me at (781) 907-2201 with any questions.

Sincerely,



Kerrie Doyle

Manager – National Grid

(781) 907-2201