Harwich Community Resilience Building Workshop Summary of Findings

MUNICIPAL VULNERABILITY PREPAREDNESS PROGRAM



CAPE COD COMMISSION



ACKNOWLEDGEMENTS

Thank you to the Town of Harwich for eagerly taking on this process and providing the facilities and refreshments for the workshop, and to the participants for their vital input about the town, and to Courtney Rocha, MVP Regional Coordinator for her attendance.

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Introduction and Workshop Overview

It is apparent that municipalities, regional planning organizations, states, and federal agencies need to plan for increased resilience and adaptation to extreme weather events and climate change, especially coastal communities. Changing climate conditions and associated natural hazards, including sea level rise and extreme weather events, are already impacting Cape Cod and its communities. Recent events such as the strong nor'easters of 2018 unleashed a new sense of urgency to act. Massachusetts Governor Baker's Executive Order 569 aims to provide communities with technical support, climate change data, and planning tools to identify natural hazards and develop strategies to improve resilience. To implement this executive order, the state created the Massachusetts Municipal Vulnerability Preparedness (MVP) program, a state program designed to increase municipalities' resilience to natural hazards exacerbated by climate change. Through the MVP process, municipalities identify their vulnerabilities and strengths, as well as opportunities to reduce their risk and build resilience. Communities that complete the MVP workshop process using the Community Resilience Building (CRB) Framework -a system of facilitated discussion and prioritization developed by The Nature Conservancy—become eligible to receive funding for resilience projects.

The Town of Harwich received a \$20,000 grant from the Massachusetts Executive Office of Energy and Environmental Affairs to become an MVP designated community. It sought to build upon its 2017 Multi-Hazard Mitigation Plan and other resiliency planning efforts and develop a list of priority actions to focus on in the immediate future. The Town contracted with the Cape Cod Commission, who partnered with Cape Cod Cooperative Extension/Woods Hole Sea Grant staff, as the certified MVP provider to guide the town through the MVP program process and conduct the CRB workshop. This report provides a summary of the concerns, ideas, and priority actions shared and developed by participants at the Harwich MVP workshop compiled from workshop materials, discussions, and comments from workshop participants and core team members.

WORKSHOP PLANNING, CORE AND PROJECT TEAMS

The Town established a "core team" of town staff to help prepare for and conduct the workshop with Harwich Town Planner Charleen Greenhalgh as the lead project coordinator for the town. In addition to the Town Planner, representatives from several town departments including Administration, Council on Aging, Police, Fire, Health, Public Works, Conservation, Harbormaster, and Natural Resources, as well as others, comprised the core team. For a complete list of Harwich core team members, see listing on page 19. Cape Cod Commission staff and Cape Cod Cooperative Extension/Woods Hole Sea Grant staff comprised the "project team." See the listing on page 19 for a list of project team members.

The project team and core team held a kickoff meeting in November 2019 to review the project scope; identify ways to engage stakeholders; and begin workshop preparations. At this initial meeting, the core team started to brainstorm potential stakeholders to invite to the workshop who would represent a broad range of interests in the community including the business sector, social services, churches, and civic groups, and interested Harwich residents. The teams discussed outreach strategies including developing a town webpage and sending targeted email invitations to town boards. The core and project teams also discussed workshop background materials such as the base map, PowerPoint presentation, and they reviewed the meeting format.

Following the kick-off meeting, the project team developed drafts of workshop materials and assisted the core team with some of

their outreach to stakeholders, including members of the public. Members of both teams met again in January 2020. At this meeting, the teams reviewed the draft workshop materials, identified any needed changes or edits, and went over the final workshop logistics. Part of this meeting included reviewing a draft presentation for the workshop. The presentation would help provide workshop attendees with background information on the purpose of the MVP program and planning effort, provide data, maps, resources, and other information on climate change and other hazards facing the town, and help prepare workshop attendees and guide them through the small group breakout exercises. The group discussed edits and additions to the presentation including providing some data on additional hazards, such as high wind events. The project team incorporated these changes into the final presentation.

Beginning a couple of months before the workshop, the core team began outreach to potential workshop attendees, sending invitations to local board and committee members, homeowner association representatives, and other identified stakeholders. The town also created a webpage on the town website with information about the workshop, including a public invitation to participate and a brief survey on natural hazards and climate change for those who were interested. The website also provided a link to the Massachusetts MVP Program website and Cape Cod Commission story map, which community members could view to help inform them about the program and hazards prior to the workshop.

WORKSHOP ATTENDEES

The workshop was held at the Harwich Cultural Center on January 31, 2020 and conducted in accordance with Community Resilience Building (CRB) guidance for a single-day workshop. In addition to the project team members, approximately 35 stakeholders participated in the workshop, including town department staff, town board and committee members, public safety officials, residents, and local business owners and employees who work in healthcare, hospitality, social services, banking, real estate, local churches and other services/businesses. For a complete list of project participants, see the list on page 18.

WORKSHOP PROCESS

The goal of the workshop was to identify existing and future infrastructural, societal, and environmental vulnerabilities resulting from natural hazards and changing climate conditions and to collect, develop, and prioritize municipal and community resiliency actions. The workshop's central objectives were to:

- Define top local natural and climaterelated hazards of concern
- Identify existing and future strengths and vulnerabilities within the community

- Develop prioritized actions for the community to improve their resilience
- Identify immediate opportunities to collaboratively advance actions to increase resilience.

The town project coordinator, Charleen Greenhalgh, opened the workshop with a brief introduction and explained the town's interest in pursuing MVP community designation. The project team then gave a presentation providing an overview of the MVP program and the workshop goals. Next, Greg Berman, Coastal Processes Specialist with Woods Hole Sea Grant & Cape Cod Cooperative Extension, gave a presented to the group on the top vulnerabilities and hazards identified by the State, regional vulnerabilities and hazards, and climate change projections for Massachusetts and the region using data from the Climate Change Clearing House for the Commonwealth (www.resilientma.org) (see Appendix for the presentation). This portion of the workshop allowed participants to learn about and discuss locally relevant climate hazards including:

- Coastal erosion
- Flooding
- Hurricanes
- Nor'easters
- Sea level rise
- Severe winter weather
- Drought
- Fire (Wild)
- High winds (including tornadoes)

Mr. Berman presented how most of the shoreline of Harwich is along Nantucket Sound, which is vulnerable to the high storm surge potential of tropical cyclones (including hurricanes). This leads to needing over four feet of sea level rise to change the return period of a 100-year storm (aka 1% chance in a given year) to a 10-year storm (aka 10% chance in a given year). Other areas on Cape Cod only need about one foot for this type of change in return period. Despite the relatively high degree of sea level rise needed to affect the return period, even 1-4 feet of sea level rise will flood roads daily in some low-lying areas. He also showed visualizations of flooding at 1-4-foot intervals of sea level rise for Red River Beach and the Saquatucket Harbor area. The significant increase in development (and the risk to that development) of the Saguatucket Harbor area from the 1950s to now was illustrated with historic aerial photographs. The group discussed all tornado activity since the 1950s (three on Cape Cod and the Islands) to put the tornado activity of July 2019 in context. Additionally, Mr. Berman explained the differences and similarities between tornadoes, hurricanes, and nor'easters. The 2019 tornado had wind speeds up to the strongest nor'easters and even up to a category 2 hurricane, but for a much shorter time. The group also discussed the potential impacts to groundwater due to sea level rise and the effect of climate change on projected rainfall patterns and wildfires.

Workshop participants sat at one of four discussion-group tables (A, B, C, and D) for the duration of the workshop. Each table had a facilitator and a scribe from the project team. Base maps with town information such as critical facilities, infrastructure, floodplains, and sea level rise were placed at each table (see Appendix for base maps). Each table also had a laptop with access to the online story map and Climate Change Clearinghouse available for the participants to use. An easel with a blank "risk matrix" was placed at each table for the group to fill out. Each table worked on its own risk matrix through facilitated small team exercises and later worked together as a large team with all participants to consolidate information (see the appendix for completed risk matrices). The combination of the risk matrix and base maps provided information and visualizations that allowed stakeholders to identify the community's strengths and vulnerabilities and prioritize actions to reinforce strengths or mitigate vulnerabilities. The process resulted in informed input, shared experiences, and dialogue among stakeholders.

TOP HAZARDS

Using the base maps and story map as resources, facilitators guided each small team through a discussion to identify what each small team considered to be the four hazards that pose the greatest current and future threats to Harwich. A slide showing the hazards from the state hazard plan was projected on the screen for reference. The facilitators asked participants to consider several things to help them determine their top four priority hazards such as what hazards are impacting the community currently and what effects these hazards will have in the future.

STRENGTHS AND VULNERABILITIES

Following the hazards discussion, the groups identified infrastructural, societal, and environmental features that present either a vulnerability or a strength to the community in the face of existing and anticipated natural and climate change hazards. Participants marked these features on the base maps and the scribe listed them on the risk matrix. In addition to the features, participants were asked to indicate each feature's location, ownership, and whether it is a strength or vulnerability (or both) for the town. The exercise concluded with each group reporting out its priority hazards, the features they identified, and whether they are strengths and/or vulnerabilities.

ACTIONS

After a lunch provided by the town, workshop attendees continued their work on the second small-group exercise: to develop a list of actions to address or mitigate the vulnerabilities and support or enhance the strengths. In addition to developing the actions, the groups were tasked with identifying a timeframe for their implementation (short, long, ongoing) and priority (high, medium, low). The final task for the small group exercise was to choose their three to five highest priority actions, write each priority action on a sheet of paper, and report out to the large group. As groups reported their top priority actions to the large group, a project team member collected them and laid them out for the

larger group to view. Following each table's reporting on its priorities, the large group combined duplicative suggestions to create a final list of actions from which to choose the top priority actions. Participants then voted on their top five actions using colored dots. The project team tallied up the dots for each action and confirmed with the larger group that they felt the actions with the most dots were the top priority actions for the town to increase the community resilience in the face of anticipated natural hazard and climate change impacts.

WORKSHOP RESULTS – STAKEHOLDER INPUT

The results of each stage of the workshop discussions are presented in the subsequent sections of this report. In addition, the risk matrices produced by each of the four discussion groups, and the base maps with notations from each table can be found in the appendix. All of the identified actions from the four discussion groups are compiled in the final risk matrix. A list of the workshop participants can be found on page 18.

Top Hazards, Vulnerabilities and Strengths

TOP HAZARDS OF CONCERN

The small groups discussed whether top priority hazards should be identified as those with the most impact, such as a hurricane; those that occur more frequently such as flooding or high winds; or hazards that the town was least prepared for, would impact the town's budget, and/or impact the most people. Participants also noted there was overlap among the top hazards, such as high winds and hurricanes, or nor'easters and winter weather. The following list represents all the priority hazards reported by the four discussion groups:

- Severe storms
- Sea level rise
- Flooding
- Extreme Heat
- High Winds
- Erosion (and sediment deposition)
- Severe weather

CURRENT CONCERNS AND CHALLENGES

Addressing natural hazards and climate change impacts is critical to the Town of Harwich as a coastal community on Cape Cod that has experienced impacts from recent powerful storms and rising sea levels. Harwich's roads and harbors, older residents, and beach areas are all vulnerable. Like other communities on the Lower Cape, Harwich's economy is largely dependent on healthy coastlines. However, the town has limited resources to protect its assets from hazards and climate change impacts and needs to identify priority actions in its protection/ mitigation strategy. Workshop participants identified sea level rise, flooding, severe storms/weather, erosion, extreme temperatures, and winds as principal concerns presented by natural hazards and climate change. Storms have impacted Harwich for decades, but in recent years storm frequency and intensity have increased. Flooding due to rising sea levels and more intense storms put Harwich's 11 miles of tidal shoreline along Nantucket Sound containing four harbors, and less than two miles along Pleasant Bay, at risk.

With thousands of Harwich homes and properties in areas at risk from flooding and sea level rise, the town's future tax base could be impacted. Vulnerable coastal properties—some of the most expensive in town—are threatened by flooding and coastal storms. Sea level rise and coastal storms also threaten the town's beaches, marshes, and other natural and recreational assets that Harwich's tourism-based economy depends upon. The infrastructure that supports coastal assets, including roadways, harbors, and parking lots along the coast, is vulnerable as well. Looking forward, participants also recognized that sea level rise will likely exacerbate flooding and other impacts in areas throughout town.

Storms and severe weather such as nor'easters, hurricanes, and other high wind events (e.g., the July 2019 tornado) were also identified as major concerns for the community. The more frequent nor'easters do not cause as much flooding in most of Harwich though in the Pleasant Bay area there is flooding. Throughout Harwich, these events still cause significant damage and disruption with power outages and downed trees and limbs, which can impede access to residents and businesses; cause property damage; and place a strain on public safety resources and personnel. The majority of Harwich's shoreline lies along Nantucket Sound, which is vulnerable to tropical storms. While they occur with relatively low frequency, a tropical storm has the potential to be extremely destructive with high winds

and flooding of large swaths of coastline in addition to power disruptions and inland road closures.

In addition to more severe flooding and storms, workshop participants expressed concern that the changing future climate will likely bring heat waves and droughts, which could increase the risks of power outages and wildfires, threatening residents and visitors, the infrastructure they rely on, and the town's economy and natural landscapes and resources.

Coastal erosion has impacted beaches, the parking lots that serve these beaches, and numerous private properties. Maintaining access to local beaches and harbors is important for the community, particularly with its seasonal and tourist-driven economy, but some of the potential strategies for protecting these assets (e.g., sea walls and jetties) might also present natural resource and funding challenges.

SPECIFIC CONCERNS AND VULNERABILITIES

Primary features identified during the workshop group discussions as vulnerable to natural hazards and climate change include:

LOW-LYING INFRASTRUCTURE

Workshop participants identified flooding and sea level rise as significant concerns that the town is facing both currently and in the recent past, and will continue to face in the future, particularly flooding on regional and local roadways. Several low-lying roads, bridges, and culverts in Harwich already flood during storm events. Many key roads in town are low-lying, including portions of Route 28, Red River Beach and Saquatucket Harbor areas, Lower County Road, Shore Road, North Road, Bell's Neck, Lothrop Avenue, and Bay Road, and associated culverts and stormwater systems as being particularly vulnerable. The groups also noted that stormwater systems associated with these roads may be inadequate to handle more frequent and intense storms in the future. Beaches, coastal parking lots, and infrastructure for recreation, aquaculture, and fishing, may be affected by sea level rise, flooding from storms, and/or coastal erosion.

Additionally, the groups noted a regional health care center, several harbors (Saquatucket, Wychmere and Allen), jetties and groins, and other infrastructure such as septic systems and key bridges in town (Bass River, Lower County, and Allen Harbor bridges) as vulnerable to storm-related and sea level rise flooding and located within the floodplain. As little as two feet of sea level rise could negatively impact several critical harbor facilities and sections of this shoreline.

EMERGENCY SHELTER AND ACCESS

Workshop participants identified uncertainty regarding the town's future use of Cape Cod Regional Technical High School as a regional emergency shelter. Many participants did not know that the new school replacement will no longer serve as the regional shelter, and those that did know expressed dismay about losing that resource. Several people also indicated that they weren't sure where the current emergency shelter is. In addition to questions about where Harwich's shelter is and will be, access/transportation to the shelter and evacuation routes were also identified as a concern. Outreach, education, and communications with different groups of people—including J-1 international students/workers, the elderly population, and seasonal residents—regarding emergency preparedness and response was noted as needing enhancement (see Vulnerable Populations section below.)

SEASONALITY AND TOURISM

The increase in summer visitors and residents increases the level of need for emergency response, public education, and population management during storm events. Additionally, many of the features that attract the summer population are vulnerable to the identified hazards, posing a challenge between supporting natural resources and hazard management, and the economic value of summer populations, beaches, and seasonal housing in vulnerable locations. In addition, the seasonality of the population creates challenges for public officials in their efforts to educate and inform the community about hazard and climate change impacts and resiliency planning. With a significant portion of the population away for several months of the year, it is challenging to ensure that the community is well informed about the town's hazard planning and climate change challenges.

COASTAL INFRASTRUCTURE

Beaches, coastal parking lots, and harbor/ maritime infrastructure for recreation, aquaculture, and fishing may be affected by sea level rise, flooding from storms, and/or coastal erosion.

VULNERABLE POPULATIONS

Harwich has a significant senior population, which may have additional needs during hazard events. Assisted living and nursing home facilities including Rosewood Manor, Wingate, and Pine Oaks Village were identified as locations where many residents

are older and may need assistance during flooding, storms, or extreme temperature events as they may have mobility challenges or be in need of medical supplies. Harwich's seasonal workers—many of whom are international I-1 visa students—are also a vulnerable population that may need additional education and communication during hazard events. Most of the seasonal workers are unfamiliar with the town's emergency planning, are likely to be unaware of what to do during a hazard event, and may face language and financial resource barriers. Workshop participants noted that during the July 2019 tornado, employers were concerned about the welfare and safety of the workers. Additional communication and outreach efforts are needed to address the more vulnerable populations.

TELECOMMUNICATIONS/ UTILITIES

Most of Harwich is served by above ground utilities for power, internet, and phone service, which can become incapacitated during and following storm and high wind events. Without power, residents may lose access to heat and water, and food may spoil. When the telecommunications systems are down, people lose the ability to contact others for help, and their isolation may compromise their safety, especially in an emergency. The vulnerability of both the power supply and delivery infrastructure, as well as telecommunications, has been shown during recent storm events.

NATURAL SYSTEMS AND OPEN SPACES

Participants noted Red River beach is a barrier beach that provides protection to inland properties and is vulnerable to erosion. While salt marshes may provide flood protection by allowing for flood water storage, they are also vulnerable to sea level rise if there is no space for landward migration. Land acquisition to allow for marsh migration may be needed. Sediment supply and management on recreational beaches and generally within the coastal resource system is a concern; navigation channels may be filling in with sediment that would naturally bypass if it weren't for a jettied inlet. Concurrently, this sediment is not making it past the jetty or groin to provide sediment for downdrift beaches and dunes which are eroding more quickly than in a natural system.

Septic systems and stormwater systems could also impact the natural systems. These systems may be vulnerable to flooding from either fresh or salt water, and could fail and their failure could impact the water quality of both salt and fresh water bodies, including ponds and drinking water. Undersized culverts and sea level rise could exacerbate the flooding impacts to the natural environment. Tree damage during storms and high wind events and subsequent disposal of debris has been problematic.

CURRENT STRENGTHS AND ASSETS

The small groups identified numerous strengths and assets within the community for improving local and regional resilience to climate change and hazard impacts. Several community features were identified as both strengths and vulnerabilities.

The following is a list of examples of assets participants identified:

INFRASTRUCTURE

- Saquatucket and Allen Harbors/Marinas
- Red River beach tide gate
- Coastal engineering structures such as jetties and groins
- Public water system
- Wellfields
- Roads

SOCIETAL

- Communications: Channel 18/ Local Access TV, reverse 911, neighborhood groups/associations
- Town staff: Department of Public Works, Emergency Management/ Safety, Town Nurse, Town Hall,
- Schools and shelters
- Council on Aging and Harwich Community Center

- Health Centers: Fontaine Medical Center, Outer Cape Health Services
- Conservation Trust

ENVIRONMENTAL

- Muddy Creek (replacement of undersized culvert with bridge)
- Red River Beach
- Conservation Trust
- Conservation Bylaw
- Flood regulations
- Marsh migration
- Ponds
- Trees

Saquatucket harbor/marina was recently improved and is an asset for the community. Other harbors were noted as assets or strengths, but also as vulnerabilities as they may be vulnerable to flooding and storms. Having medical services such as Outer Cape Health Services and Fontaine in the community is an asset as well, though participants noted the need for a vulnerability assessment for access to Fontaine, and Outer Cape Health Services is located in a FEMA Flood Zone.

Harwich's emergency medical services, emergency management team, and department of public works were identified as strengths of the community. The Town operates an emergency notification system that enables town officials to send out notifications of emergencies to all users who have signed up for the service. This is an effective means of communication but is limited by the fact that only those who have signed up will get the notifications.

The natural environment, including town beaches, harbors, ponds, and conservation areas are a significant draw to residents and visitors in Harwich and all provide buffering from storm events. Participants noted that the town's marshes are community strengths, as they help absorb floodwaters and potentially sea level rise. Fishing and shellfishing and the maritime culture in general, as well as water-based recreation and tourism, are also community assets, though it was noted that these are potentially vulnerable to impacts from climate change and severe storms. The Conservation Commission, Conservation Trust, and their open space protections were also noted as strengths in addition to a strong conservation by-law.

Actions, Recommendations, and Next Steps

The afternoon portion of the workshop focused on participants working in their small groups to develop actions to help mitigate Harwich's vulnerabilities and capitalize on its strengths and make Harwich more resilient to the top hazards identified during the morning portion of the workshop. Working in the same small groups as the morning, participants:

 Generated potential actions to reduce vulnerabilities and reinforce the strengths identified during the morning session

- Considered whether the identified actions address more than one top hazard, are intermediate steps, or strengthen existing initiatives
- Prioritized actions and differentiated them as short-term, longterm, and ongoing; and
- Identified their top five actions to improve resilience to the top hazards in Harwich.

The top recommendations reported out of the four small groups included the following in no particular order (notes in parentheses indicate actions the larger group decided to combine prior to voting):

- Development in the floodplain: Climate ready zoning and design guidelines (designing for the future in the floodplain)
- Identify areas for marsh migration for land acquisition (combined with #3)
- Evaluate salt marsh migration options (combined with #2)
- Assessment and alternative analysis to address Lothrop Avenue utilities including an above ground water main, electric substation, and underground cable for protection from high ground water caused by flooding and wind damage

- Realign and/or raise jetties on south shore to accommodate increased storm activity and sea level rise to protect beaches and barrier beaches that reduce inland flooding
- Municipal roads and culverts: Vulnerability assessment of roads and culverts and implementation of priorities from assessment (combined with #7 and #8)
- Develop town-wide stormwater model including evaluation of low-lying roads (assessment) and evaluation of culverts and conveyances (combined with #6 and #8)
- Roads and drainage assessments of lowlying roads (combined with #7 and #8)
- 9. Vulnerability study of water department well fields
- Develop shelter plan including identifying shelter location (s) and shelter in place (combined with #11)

- Town building assessment for new emergency shelter (combined with #10)
- Develop civic participation or education plan for preparation and planning (combined with #13)
- 13. Develop outreach and educationprogram on vulnerability andpreparedness through public/privatepartnerships (combined with #12)
- 14. Develop sediment management plan for beaches
- Communication strategy including: businesses (healthcare, electricity, internet, food), residents, seasonal population, workforce, power access, town emergency operations, transportation, debris removal, tree management, shelters, and pets, reverse 911
- 16. Develop utilities plan including tree trimming and undergrounding
- 17. Develop regulations for land subject to coastal storm flowage (LSCSF)

- Prioritize non-cellular communications for town staff to strengthen communications during emergencies
- Accelerate sewer construction to benefit freshwater pond health (combined with #20)
- Continue sewer expansion (combined with #19)

Each small group presented their top priority actions to the large group. The large group combined similar actions and then voted through a dot exercise to identify the top five actions for Harwich to implement to improve its resiliency to climate change and the identified top hazards. Each workshop participant was given five dot stickers. They could then put their five dots on the actions they felt should be the top priorities for the town. Participants could decide to put one dot each on five actions, all five dots on a single action, or some combination in between. After all workshop participants had placed their dots on their top priority actions, the project team tallied up the dots for each action and confirmed with the larger group

that they felt the actions with the most dots were the top priority actions for the town. Following are the top five recommended priority actions as determined by the larger group through the dot exercise, listed in order of priority.

1. MUNICIPAL ROADS AND CULVERTS

All groups identified low-lying roads, culverts, and stormwater infrastructure as vulnerable and/or inadequate. Roadways are key to evacuating people, providing access for emergency responders, as well as for everyday travel and services. With several key roadways in Harwich vulnerable to flooding and sea level rise already and in the future, the group identified an assessment of the vulnerable roadways as a top priority. Given the potential increase in frequency and intensity of precipitation events in the future, the large group agreed it was important to assess Harwich's roads, culverts, and stormwater infrastructure and identify and prioritize needs to improve their function and resiliency.

2. SHELTER PLAN

The groups identified current emergency response times, shelters, and communications as strengths and assets that can be reinforced or enhanced. An evaluation of shelters and emergency communications could identify areas for improvement in these systems to ensure more people are prepared for and notified about severe weather events, reducing the number of people who may be isolated during such events. With the recent construction of the new Cape Cod Regional Technical High School, it may no longer be available as a regional shelter; therefore, the group highlighted the need to identify the main shelters in town.

3. COMMUNICATION STRATEGY

The groups identified communications as a strength that can be enhanced with a communication strategy that includes businesses (such as healthcare, utilities, food), residents, and seasonal visitors and workers. A communications strategy could include information regarding town emergency operations, access to power and shelters, transportation to shelters and identification of shelters that allow pets, tree management, and debris removal. It could also build off of the newly acquired CivicReady Alert System, which can text, call, or email the 9,000 citizens and business owners in its system. Participants identified the need for non-cellular communications for town staff to strengthen communications during emergencies.

4. SEWER EXPANSION

Harwich is in the process of installing sewer service to sections of town to connect to the wastewater treatment plant in Chatham. The group noted that water quality in ponds and embayments would benefit sooner with an accelerated sewer construction timeline.

5. JETTIES

Harwich has numerous jetties on its south shore. The participants identified a need to evaluate ways for the jetties, groins, or other techniques such as sediment management, to accommodate increased storm activity and sea level rise to protect beaches and barrier beaches that reduce inland flooding.

CONCLUSION AND NEXT STEPS

The Town of Harwich continued the MVP certification process by creating a video on the process and gathering feedback during a listening session comment period in May and June of 2020. During this period, any member of the interested public could watch a video and read the draft report to learn about the MVP process and then provide feedback via email or a survey about the MVP workshop and resulting recommended highest priority actions. Only a few people provided feedback during the listening session comment period through the online survey. Generally survey responses aligned with the outcomes of the workshop in terms of top hazards and top priority actions, though a shelter plan and communications plan were not as highly ranked by the survey respondents. Due to the small number of survey responses,

however, the feedback from the listening session did not result in changes to the top priority actions developed during the workshop. Full survey responses are available in the appendix; the video can be viewed at https://cccom.link/HarwichMVP.

Moving forward, local planning efforts will incorporate the priorities identified during the workshop. To implement the priority actions to improve the Town's resilience to climate change, the Town will consider pursuing grant funding as appropriate.

CRB WORKSHOP PARTICIPANTS

- Dave Aldrich
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CRB PROJECT TEAM (MVP PROVIDER)

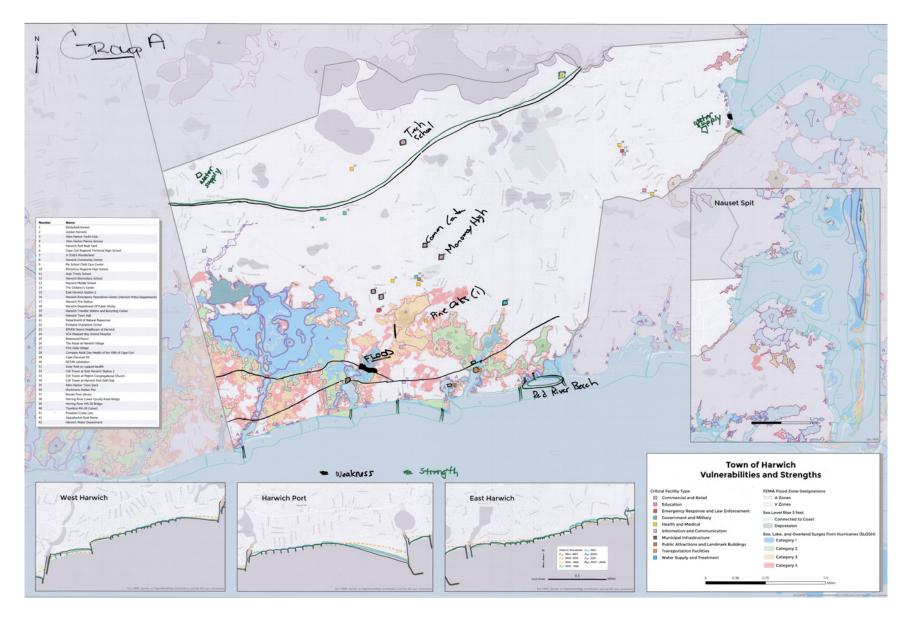
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- Jessica Rempel, Natural Resources Analyst
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- Michele White, Special Projects Coordinator

WOODS HOLE SEA GRANT/CAPE COD COOPERATIVE EXTENSION

- Greg Berman, Coastal Processes Specialist
- Shannon Hulst, Deputy Director, Cape Cod Cooperative Extension and Floodplain Specialist & CRS Coordinator





GROUP A BASEMAP

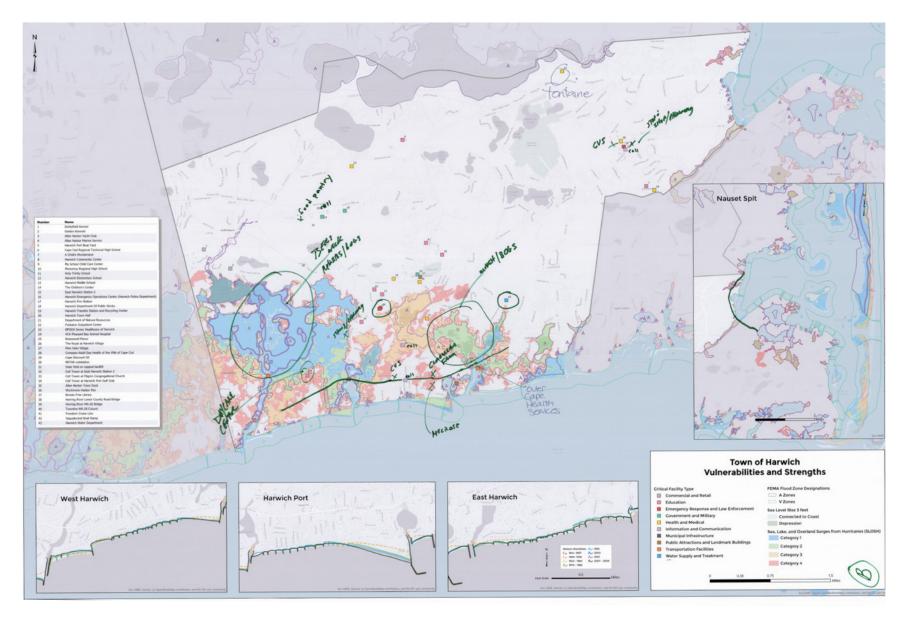
M-L priority for action over the Short or Long ter = Vulnerability S = Strength	m (and <u>U</u> ngoin	g)				Extreme	SeA.	Priority	Time
eatures	Location	Ownership	VorS	Storms	Flooping	HEAT	Level	H · M · L	Short Long Ongoing
Infrastructural	Location	ownersmp	V 01 3	-			niec		
ROADS - Rike 6	et 20 Rtc 6	MASSDOT	V/C	-Assessmen	t of Rte.28	+ work w	State.	M	5
base River Bridge			V						
to River Brach Tide Gate	Ren Bran	TOWN	3						
Water Suply	Towny-	TOWN	5						
Jetties		TOWN	SIN						
Saquetuket Heeroe/Marina		matown	5						
Societal	31					A.c.			
Schools 1				* in General, dy	unlog provite	action plan	fie an	H	5
Shelters Transport	TOWN. WIDE	TOWN	V	Develop Shell Denting Shell	tel Plan - i	nc. Shelter.	h.Place	н	5
Channel 18 Communications	tour. Loide	TErrid	5		munications			Н	S
OD/Community Center	Street	TENNA	5	self-reported (ast - only each	to expans	list	M	L
orthine Outre Cage	R46 6411	Private	SIN						
Teansit to shilter	Toran. Wite	Towny/	V	Staffing Brive	rs limster.	see Shelter P	(m)		
Environmental		Public '			· · · · · · · · · · · · · · · · · · ·	20			
MUDDY CRPEK CLINERE Tribung	nuddy Creek	TOWN	S						
hen River Brach (Protection	Rivel	TBUNN	S/V						
Strong Conservation Trenst	Town. Wide	Presidente	S						
Floor Regulations	Tour. Litte	TOWN	S	(NO StanDODD))	ost locst.	Develop e to	ktown level.	H	S
Inservition Bylews	Tun. Wite	TOWAL	5						
indeesman Culverts	ton. Wide	Town	N	Exaluation + 1 Repair / repla	prioritize Road	/culvert/st	Rmwater	M	0
Spen Space (Conscenation Larros	Tonn. Wibr	Town/	S						
Stokenwater Systems	Town-	Town	3/4					40	0
Septic Systems		Public	V	muchant	opportuities	to the land	10	M	0

Correctly Cept Tech =

GROUP A RISK MATRIX 1

)	Community Resilience Building	Risk Matri	x	198 (F		(tornado, floods, wildfire	www.Commun			
	H - M - L priority for action over the S hort or L ong to \underline{V} = Vulnerability \underline{S} = Strength	erm (and <u>U</u> ngou	ng)		Storms	Flooding	Extreme	Sea	Priority	
	Features	Location	Ownership	V or S	- Consis	ridouring	Heat	LevelRise	H-W-L	Qngoing
	Infrastructural									-
epnessi -	Wychmee / Alleris Hoese	Hurbers Maninas	Towny Private	Y	Wychmere Pro	som implement	Regain		M	0
ce .	Communications - Dependencie	Town.	Private/	Sh	Develop tree	of white	n		MH	0
kies.	Communcications population		Towny Public	N	+ see alre	acts /education	n Klow (TO	arion).		
mont	Deedging Gos andity	Heachers Beachers	Town	5						
	Contract									
ect	Societal	201.0	Dunie	10						
ret -	Pine Daks < Generatory Ems	Dadz	Norprefit	5/4						
	EMS	VaiDe	Town	5						
	Harwich Emorgency Monegene	MiDe	TOWN	5						
	DPW	Loide	TOWN	S						
	Software Notification System	tem.	TEMA	5						
124: S	Tourism/Scasonally	Tom.	Tomay Pilly	5/4	Develop public education for	Aprivate partner	Spreparednes	recolor and	н	5/0
5	Environmental - winter 7 Dib	Issues								
	Aging Repulation	Town. Wide	TUNINY	V				^		
	Sigeemarket Supply	TOWN	Private	V	for General Q	a mit. Plan/FER	cel Feis Pen.	Stulter . H. Place	Plan	5
	File Dept. Whening System Discoster Economic	TOWN. Wide	TENNI	N						
	Pierster Economic Insidence inpacts	MIDE	Private	SK					-	
1100	Vulnerable Populations	Town. Wide		Sh	Public transp	ratation-Prov	tide informat	ion at they	M	5

GROUP A RISK MATRIX 2



GROUP B BASEMAP

1	1	2
	-	5

H-M-L priority for action over the Short or Long	erm (and <u>U</u> ngoin	gJ		SLR Sur Asian	Severe storms		2	Priority	
<u>V</u> = Vulnerability <u>S</u> = Strength	1			FLooding		Sediment munt.	wind	H-M-L	Short Long
Features	Location	Ownership	V or S	v					Qugoing
Infrastructural									
KT 20 near mua	M Red River Fired L. county Rd.			drainage "	_			4	0
low lying honds Pt.2	8 Sag. Harbor	local	V	site study - vulner	ability ksiting				
it to be a first	chotham Rd.	local	1	Jan S Velica	adding s string			H	S
Water Dept. well field	Charmenn Ea.	TOCAL	V						-
fire station police	Various	local	s						
The station police	1 authore (2)		3				Sumechange area	1.7	6
substation	Is. Pond Com.	brivate	V				assessment	H	S
all and the till the I mandred	Various	local/ private	vs	Outer cape vulnamb. assess. connect to fontaine 7 comm. outrea	school ass. of vulnerable shelter suitability sho	ity marina-rebuild	buikhead (SLR)	m	S
schools Health ctr. Marina	Congreg. Ch.	phivate	4.55	Fontaine 7 commoutrea	ch J.		4		
Cell-towers (multiple)	Congreg. Ch. Water tower Fing pole	private	V					H	S
Societal	505							6	
Internet access	town wide	Drivate	V				vulnerability, assessment community outreach	4	0
internet access		Pinne	V V	education outreach	Communication war	· compile list of v	unders as in other al.	27 124	1.000
Seasonal pop. International workfore			V	10 population to m	each work wol	employers . use	Chamber to helin	aH	5
				tigure out how to s	end alerts to people	e not signed up		6	1
neighborhood groups			S	town communication	w notifications to	HOAS			
		_							
reverse 911 emergency alerts			S	education and outr	each to sign up lo	ommunication str	ategy	-	+
school systems (operations)			V	operation assessen	ent for emergencie	s		m	0
-	former	public						Ц	5
emorgency shelter (lack of)	tech. sch.	PODIC	V	Hovon building asse	sment for potent	ial new shelter	· funding to build shetter		
Environmental				5.55		()	Siener		
de la la companya de	whole	public/ private	v						
shoreline public beaches, marinas		· private	V	education on prever	he lit on he children and			1.7	-
storm debris	+ownwide		V	town when for dispos	al-establish	debris disposal		H	5
boat fuel gas stations				town plan for dispose assessment of all man	inas vulnerability -e	valuate town respo	onse capacity	H	0
water quality (septic, debris)	1		V	continue saver exp	"update new res	ponse equipment.	-evaluate need	IT	
	Bells Neck		VS	assess drainage	customer in t	acal nithe v regs		m	0
marshes bogs	multiple		1 3	maintain fire su	pression sustem	1 bridges / wivert	S		
fire during storm	townwide		V	regional coordina	tion plan			++	0
				pruhing education	and outreach			11	6
tree(damage)		1	VS	tree planting qui				H	5

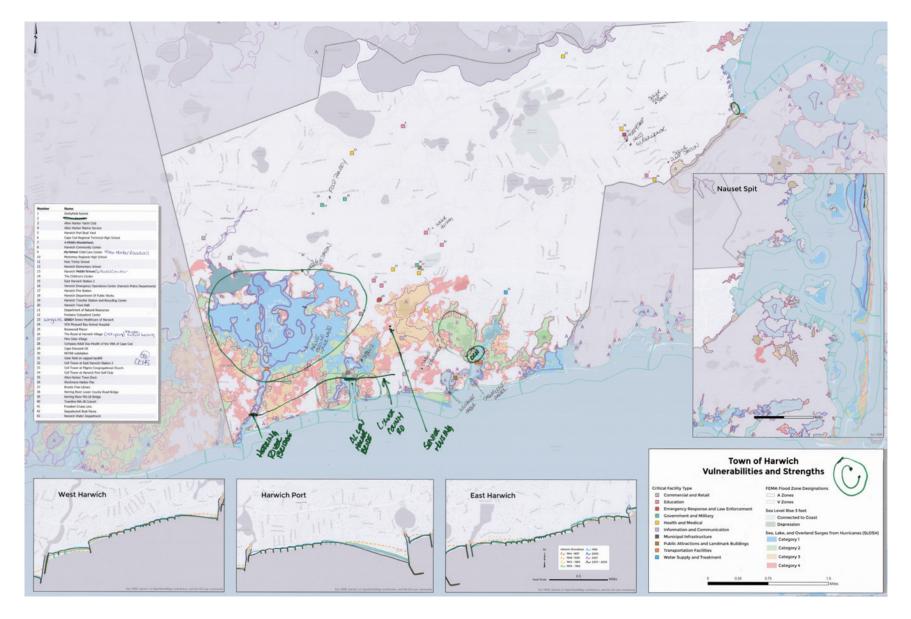
GROUP B RISK MATRIX 1

B

Soc. 5

I-M-L priority for action over the Short or Long ter = Vulnerability S = Strength	m (and <u>U</u> ngoin	gJ		SLR Flooding	Severe storms	Fosion		Priority	Time
eatures	Location	Ownership	Vorf	(1 1000 mg	Service Starting	Sediment mymt.	wind	H - M - L	Short Lon Ongoing
Infrastructural	Location	ownersnip	V 01 3						Contract Trachester C
grocery gas stations pharmacy	Stop N Shop Shawis Istar? CVS, ochs	private	s √s	coordinate w/ bus education & outre	sinesses on emergenw	ency planning available location	ons	H	S
water system (sewer) septic	townwide	local/ private	v						
shelters w/ pets / mobility		1	v	communication or	n availability/ opt	ions		H	S
Lay cake centers Community ctr. Changing stations food pantry Power, money access!			v	see schools : of education out read	erations				
food pantry power, therey access! Jettics/groins		S	V	maintain & upgrade				H	5
Societal									
access to Health care	Fortaine Outer Cape	private	v s	work w Fontaine	5 5.			H	5
evacuations) access to transportation (Rt6, Rt 28)		state/ local	v	coordination w(RT	A, Peter Poin, Schoo	l buses pre-even	+	H	0
Don't access rescue	coast	private/	-5-						
water front businesses	restaurants Various	private	v	communication (comple list of vuln	lucation on protecti erable resources	on technical assis	istance	H	5
looting (scammers	townwide		V	establish expedite education sutreac	d permitting for e	emergency repair		H	S
mpact on tourism	-	×	S A	post dispoter con	mmunication - reg	ional (County Chai	nber	H	5
Environmental	townwide		V			74			
wild life	7		V	avaluate opportunities	s to revise lupdate r	egulations		m	0

GROUP B RISK MATRIX 2



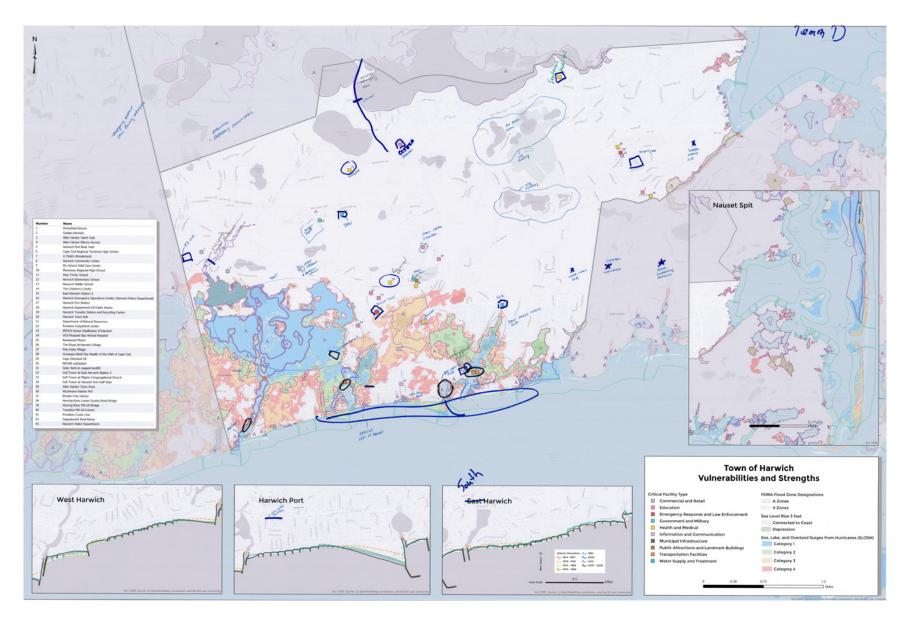
GROUP C BASEMAP

	<u>H-M-L</u> priority for action over the <u>Short or Long ter</u> $\underline{\mathbf{V}}$ = Vulnerability <u>S</u> = Strength	m (and Qngoin	g)		Erosion	EL I	Winds	Extreme	H-M-L	Time Short Long
	Features	Location	Ownership	V or S	EIDSIDVI	Flooding	1111013	Temps	<u> </u>	<u>O</u> ngoing
	Infrastructural					•	1	POWER ONTRACS		10.1
	power	town wide	private	VS			Tree Maintenance Underground Willitig	T POWER DATAJES	H/L	5/0
	Toads: 28; shore road; North Road; Bells Neck; Bay Rd.; lower county	town wide	5, P, M	⊻ls	Valnorability assessme Implement Vulernab	int of Roads & Culver	ts		11	S
	Outer cape Health & Fontaine Sim flood Plain ? Eartor Flood}	Harwich Port	P	PLH V F S	Service assessment	*			6	0
	Bridge@ lower county Rd. Height	1011	M	V	-	Elevate bridge	1	-	M	L
Inna	Allen Harbor Bridge		M	V		Elevate bridge		-	M	L
rops an #	Hoove Ground Water Main	LothropAve	M	V	Assessment & alterne	tives analysis			H	S
·P ·	Societal					and the				
	actor Cape Health & Fontaine		P	SIV	1					
	Flod Access / Loss generators. Flood plain	Stopn Shop Shaws	P	\vee						
	Reverse 911	towning	M	S						
	Neighborhoad Assocration		P	S	Educate Community O			hu	4	S
	Food Pantry	Eucon Anne	P	S	Outreach Plan i	dentifina Scrvices	for vulnerable (emmunities to	priorhy	hazard
	COA list of vulnerable populations		M	S	Update list of	unnerable po	ou lations à me	demize commu	mation	S
	Environmental * Updates *					a statute for				
*	Ground Water Infiltration	townwide		V	This wide ground Nature based flo	water sattmater	monitoring	for saltwater	Intrusi	ion L
	Saltwater Intrusion : Marsh Migration	town wide	MIP	VB	Nature based the	al protection for	r to reance un	Wenabilites	H	5/0
2/2/	Muddy Creek Restaration	WESTEN	SIM	S	denty other	we protestion its		The trian to the	L	0
4 4										
1				41	vaturshed \$ 5	VODLY VILLA	nability ri	SK ASSESS W	ient	
Marshmig				X	view side a	off. I more	involution of the			

GROUP C RISK MATRIX 1

	$\underline{\mathbf{H}} - \underline{\mathbf{M}} - \underline{\mathbf{L}}$ priority for action over the <u>Short</u> or <u>L</u> ong term $\underline{\mathbf{V}} = $ Vulnerability <u>S</u> = Strength	in (and O ngoin	e)		Erosion	Plooding	Wind	Temps	Priority H · M · L	Short
- [Features	Location	Ownership	V or S		0	and the second	and the second s		Qng
	Infrastructural	а — С								- 10
	Nantucket Substation Lothrop Ave		P	\vee	Two mayor ultitus on sill	: Evolute resilence	* strategies on Lothr	p me (see Roads		
	Undersized Culverts	townwide	MIS	\vee	Engineer & design w Assess understreed cu	nprovements				
	Gasstations w/ ocnerators Gasstations w/o ocnerators	Hess annois	р Р	S V	TIPLOS VINKO FILCA CO	MUTS (See Many				
l	Waste water pump station w/o generator system	Hardin Lanc	M	V	1					
	Harbors	VARIOUS	MIP	VIS	Assoss vie bility of fu	ture cost benefit a	newsis		M	L
ļ	Ane Oaks Schior Housing			VIS	Evaluate flood Story	muter strategics.			M	1
	Cape Cod Tech School Shelter		PM	SN	Oreate long ter		h		H	5/
ł	Societal			-	for once to tay ter		1.1			
İ	Wastewatch sewer back ups at house	suversal	P	SV	Education plan for #	ewered properities	in the evental a	wer outrac	M	S
	Pine Deks Schior Housing		P	V	See education &	2.0				
	Harwich Community Center.	r	Munaphl	5	B					
	Brooks Public Library warming center		Municipal	5	11					
	Environmental DNMD Stations									
	Wastewater: Sower (coming) ups		М	SIV	8					
	Jettys: sediment transport	Southside Nantuckof	看S	V	Preakgnment o tette	is Ic SUP Webs		-	M	L
	Harbors / Marinas	3	M	VIS						
	Wastewater: Septic Systems	the	P	V						
	Development in Flood Plain	the	PIM	v/s	Climate Ready	Toning a hes	for midelin	5	H	2
	Marshus: Tide Gates	RedRiver	M	N			U			

GROUP C RISK MATRIX 2



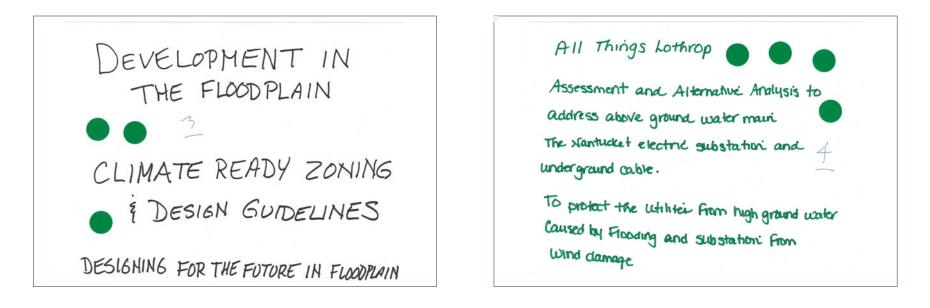
GROUP D BASEMAP

Sund Writing	Sector / -	Tewn	-70	s.Town	Reci	ongl	(oord!	nxtic	n	
					of	ammon	a chituit	45.	TeamD	
Community Resilience Building R		« 🎮	12 (G)		www.Commu	nityResilienceB	uilding.org		
				Top Priority Hazards	(tornado, floods, wildfire	e, hurricanes, earthqua	ike, drought, sea level r	ise, heat wave, et	tc.)	
<u>H-M-L</u> priority for action over the <u>S</u> hort or <u>L</u> ong ter \underline{V} = Vulnerability <u>S</u> = Strength	rm (and <u>O</u> ngoin	ig)		Severe	Coastal	SogLapp	Flooding		Time	
Features	Location	Ownership	V or S	Wenther	Erosion	Rise	1 loosing		rt L ong ngoing	
Infrastructural							0			
Harbors	constal	printe	0,5	V	Evaluate	need to r	Fine FEMA	61	L	
Roodwoys	Query White Port 174/17	Public	V	V	, Low-Li	hst	See 4 Study	H S	5	
Stormunter Systems	Ronds/ Any Whole	Aublit Annute	V	#53055 low-lyin nrens-subjyit		sossmant	of Irminune Town Wide.	H S	10 Reg. ×	1
Water Supdy		AJSIC		,		Soel Hydrog	T to pr bly Su	al. M S	10 Regional Assessm	NT
Above Ground V4111 ties		Pilmente		Jarmillante M. Mogrick		51-9 0. 1	The point se	MI		
Wireless Communications	Multipp	Printe	V	rail by the						
Societal										
Fontaine Motion Contor	Rte 13>									
Cape Cod Tech	Rte. 129		50	Maintain	as she lter.	Sundart		HS	5 7	
Rosewood (Smiors)	Mainst.	Princite	V		mde quarte (ione	HC		
Wingente (Semiors)	Hubochinter	Private	V	NI		and		Sources		
Food Suply (supminum 45)	5/3500 Rd 137	Primite	V	Education	Olan for D	reportion/	a thomastic :			
Emersency Communications		Public	5		mt through			1 11 0	Six K	
Environmental										
TREES	enythere	Publica	V.S.	X & Fdu	cution on 1	Mint-marce	1 Resource	cest/B	Est Prockian	
Marshes	Constal		SU	Frante	options to M	It'cate p	Heets / 1880	mAY a Non	v bot expansion	
Ponds			S.V	Accelerate	Sewer (on	studion	111) 11	HC	Sattmarch X	
Begghes			1		dimment/san				O Which at he	-
Shellfigh Beds	Cogola	Print	V		helldigh M		- /	lance	1 Beach	
					protecting 6		Harry M.	and	Erosloon Wer	-
									L Beach ares	

GROUP D RISK MATRIX 1

			9								TeamD
	Community Resilience Building R	isk Matrix		* 🖓			www.Commu	nityResilienceB	uilding.org		
	H-M-L priority for action over the Short or Long ter Y = Vulnerability S = Strength	m (and <u>U</u> ngoing)			Top Priority Hazards (ke, drought, sea level n Flooding	Priority	Time	
	Features	Location O	wnership	V or S	manler	Eroxian	JUN	Flooring		ort Long Ingoing	
in a	Infrastructural	and a	Inte	11	4 368591	natot vu	handility	tot fulls	to Ka	So	
Shelters Resional Bast pranicas	Full Soloringe (tlarbors) Shelldish Hatclining	Constal (1				-	10	
2		ß	blic	V							
Koziona I	Solar Amay ?? Capting Row (Herbork)	West Hi P	ubli?	V							
BAST Pranices	Capital part in prov										
	Societal				Owlop						
	Civic Partixi, on then		oublic	V		Resident/Vi	sitor low.	ation pr	gtom	S	×
	Municipal Response Carnit		udic	Vis	Cross P				M	0 5	
	Shefters		2All		Common		alter by	Plans -	1	1	
	TOWN NUrse Pharmhries/Medication		Pehlic	5	Edit	in phony	Llong/		M	-	-> connect to
	Phormheiles/Medication Supply				Karran	- y Friday	3				education & planning on
	Environmental										emergency
											prep)

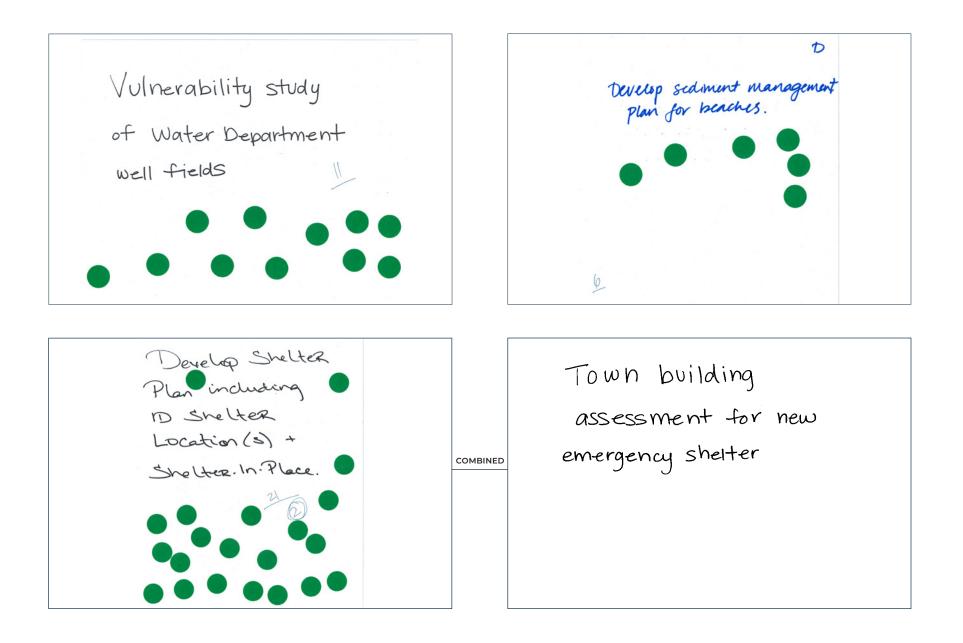
GROUP D RISK MATRIX 2





DOT EXERCISE RESULTS





Develop antreach bevelop civic participation or education plan and education · preparation program on · planning vulnerability and COMBINED preparedness through public/provote partnershop. 6 Communication Strategy Develop utilities maintenance plan including - businesses : healthcare electricity, internet including tree trimming and food - residents, seasonal population, work-force, businessess -town emergency operations undergrounding. + transportation

- debnis removal - tree management - shelters, and pets

- Reverse 911



Municipal Vulnerability Preparedness Workshop

TOWN OF HARWICH JANUARY 31, 2020









EXECUTIVE ORDER 569, 9.16.16



- Reducing greenhouse gas emissions to combat climate change
- Preparing for the impacts of climate change
 - State Adaptation Plan
 - Agency Vulnerability Assessments
 - Municipal Support
 - Climate Coordinators

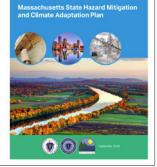
ENVIRONMENTAL BOND BILL, 8.21.18



- \$2.4 billion bond bill
- \$500 million for responding to and preparing for climate impacts
- \$75 million for MVP planning and action grants

MASSACHUSETTS STATE HAZARD MITIGATION AND CLIMATE ADAPTATION PLAN

- www.resilientma.com
- INTEGRATED PLAN: First in the nation Climate Adaptation and Hazard Mitigation Plan
- MAINSTREAMING CLIMATE CHANGE: Incorporating climate change into current planning, budgeting, and policy frameworks





MVP PRINCIPLES A COMMUNITY-LED, ACCESSIBLE PROCESS

- Employs local knowledge and buy-in
- Utilizes partnerships and leverages existing efforts
- Is based in best available climate projections and data
- Incorporates principles of nature-based solutions
- Demonstrates pilot potential and is proactive
- Reaches and responds to risks faced by environmental justice communities and vulnerable populations

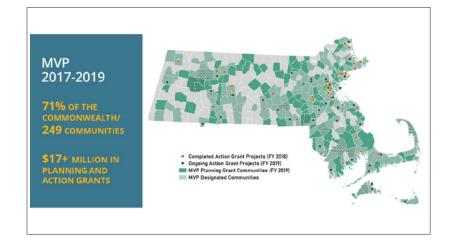


Why nature-based solutions?

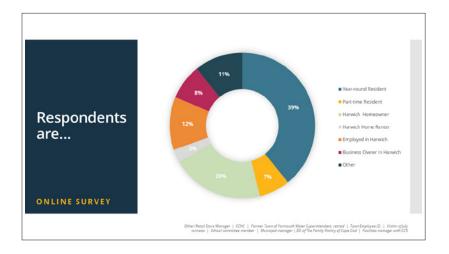
- Cost-effective Protects water quality and
- Provides food and recreation

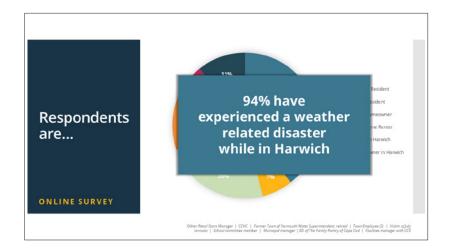
Reduces erosion

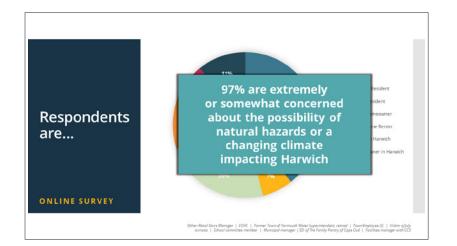
- Minimizes temperature increases associated with leveloped areas and climate
- change

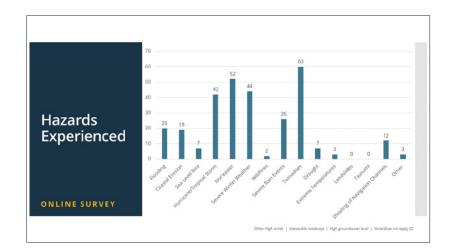


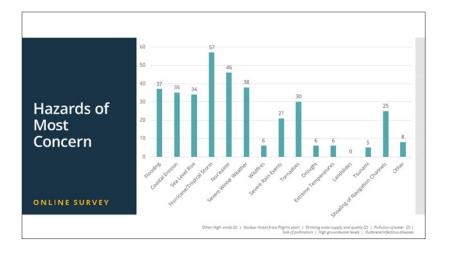










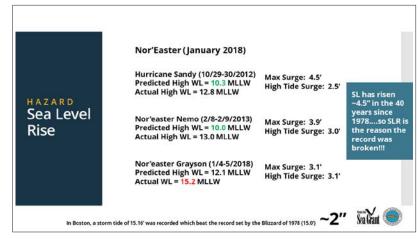


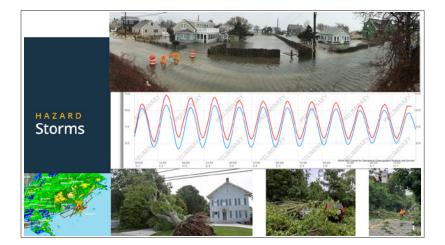


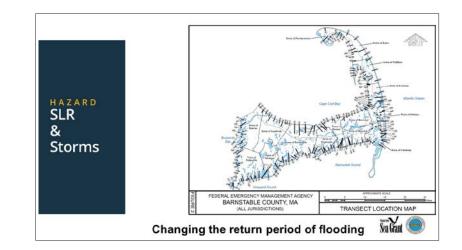


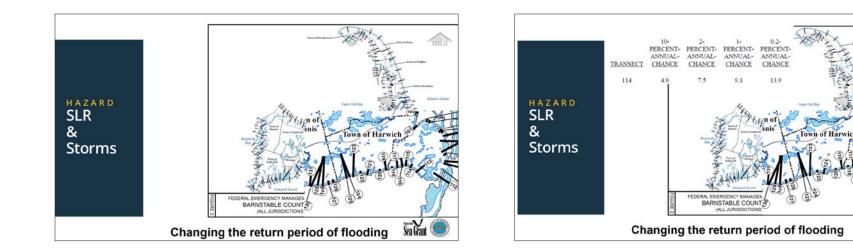


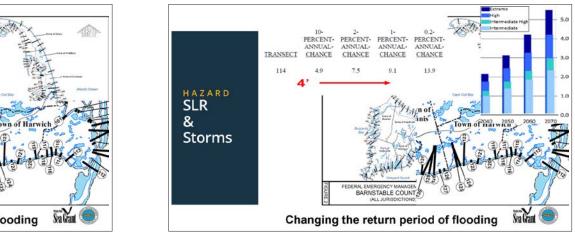


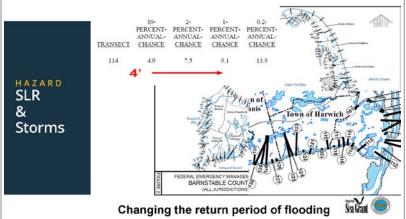




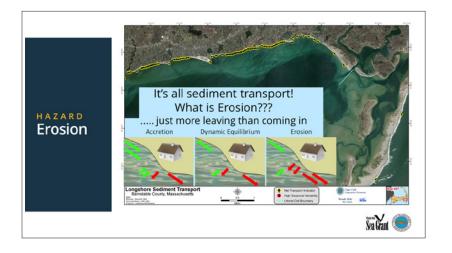




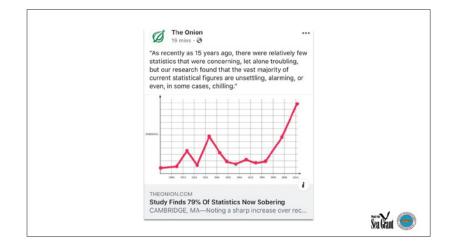


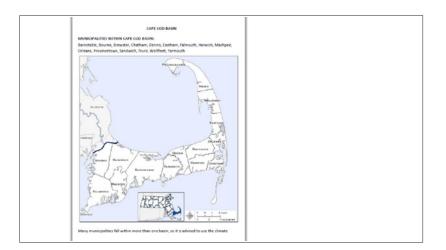


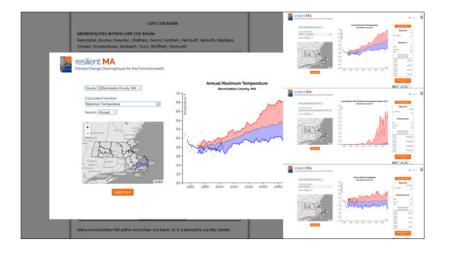
SeaGrant

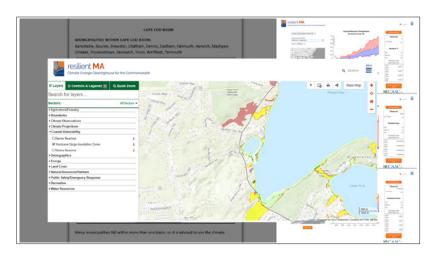


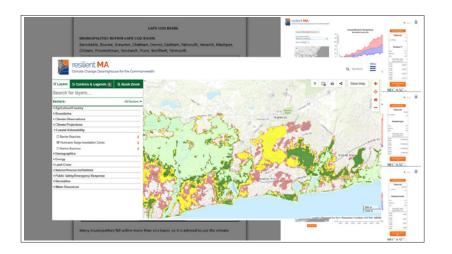


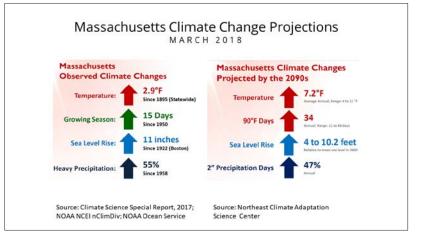


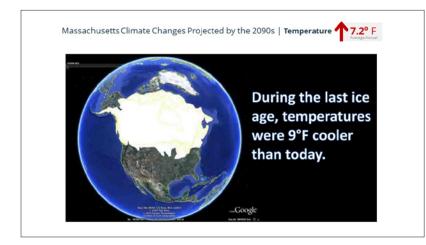


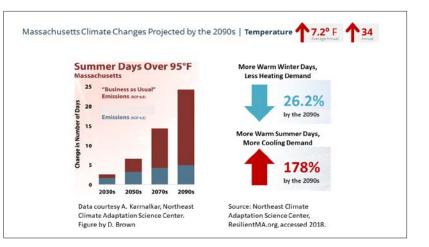


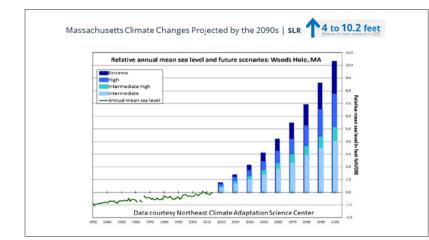


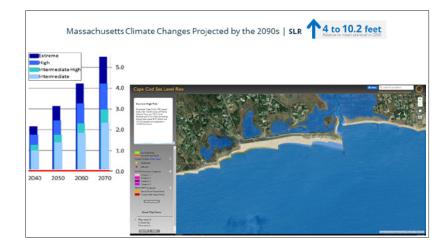


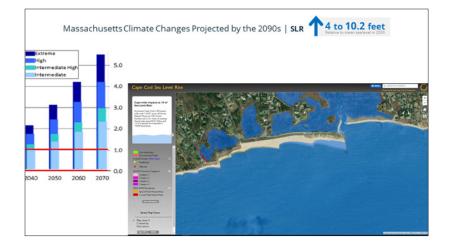


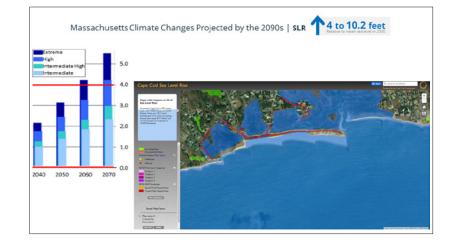




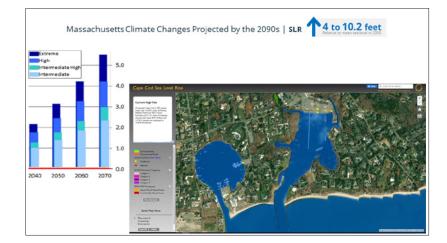


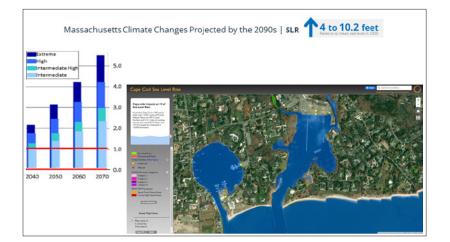


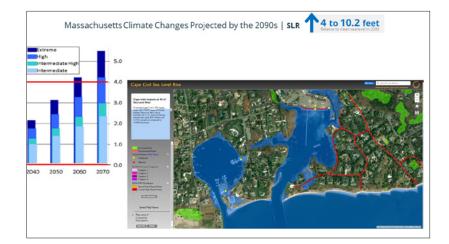




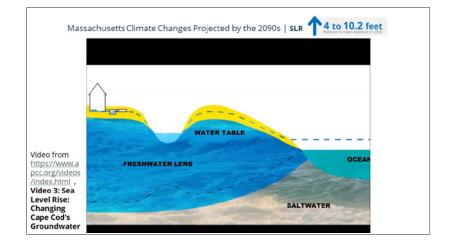


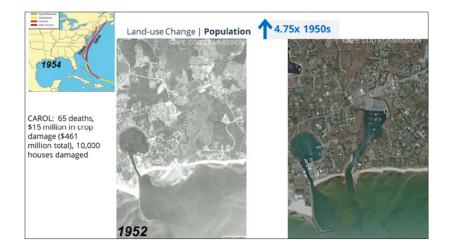


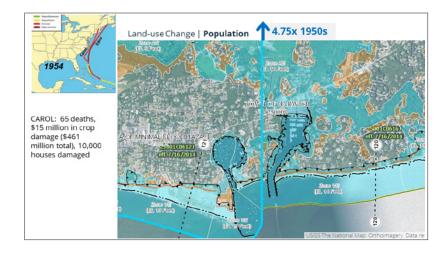


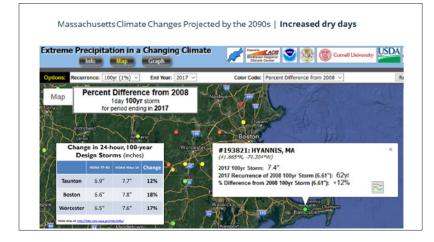


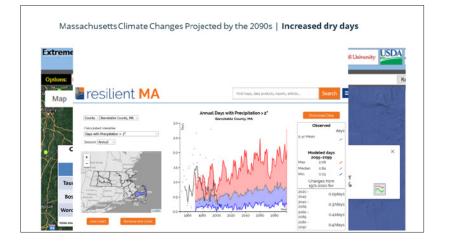


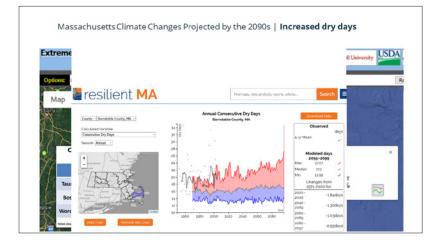


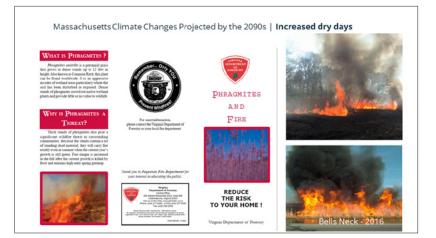
















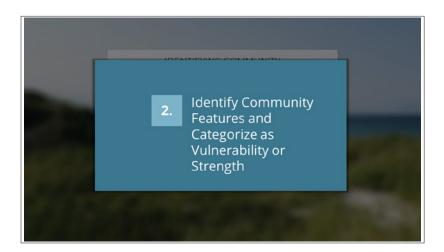
Small Team Exercise



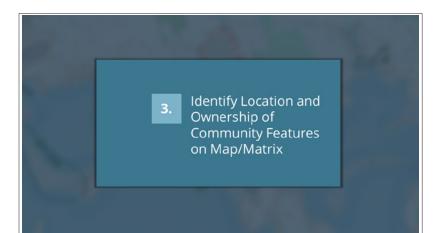




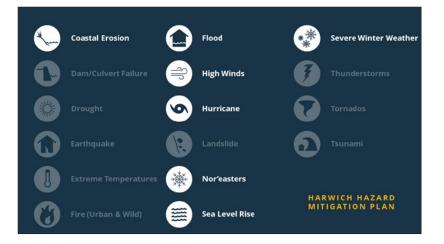


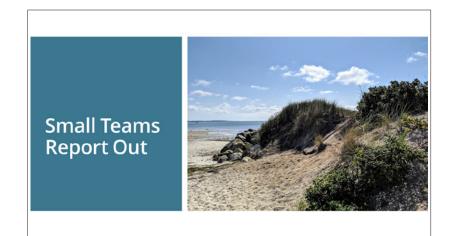










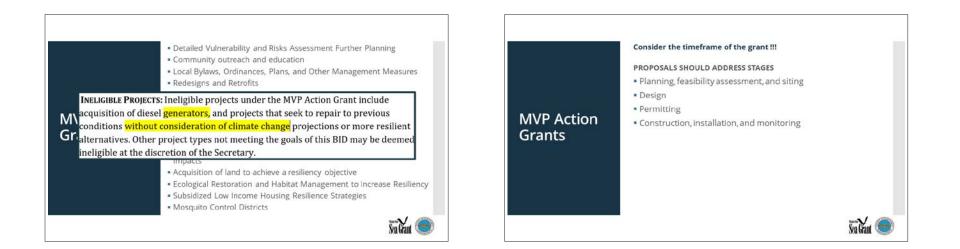








 FEMA's Hazard Mitigation Grant Program Sealeant (



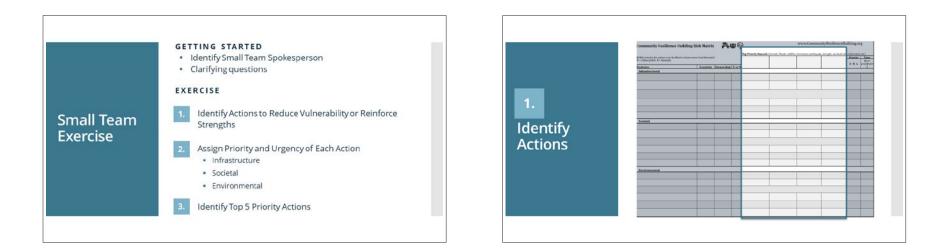




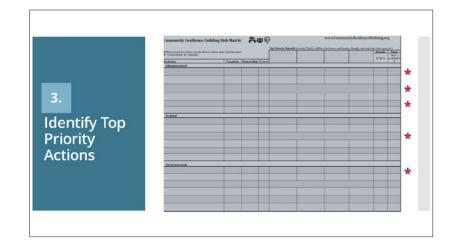




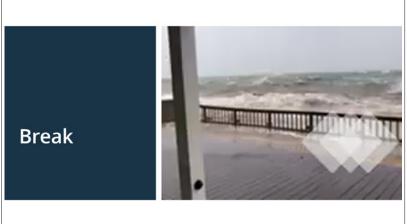


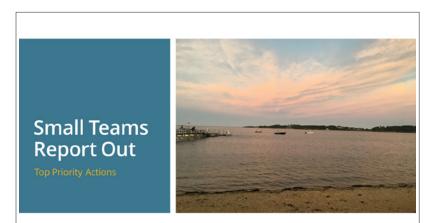


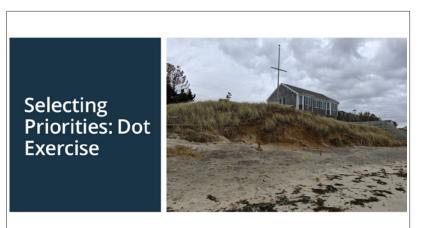










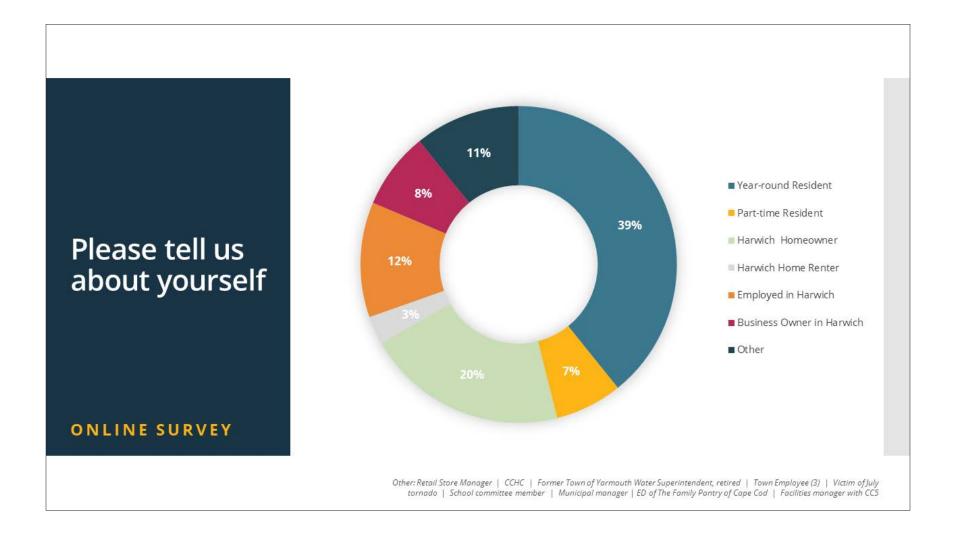


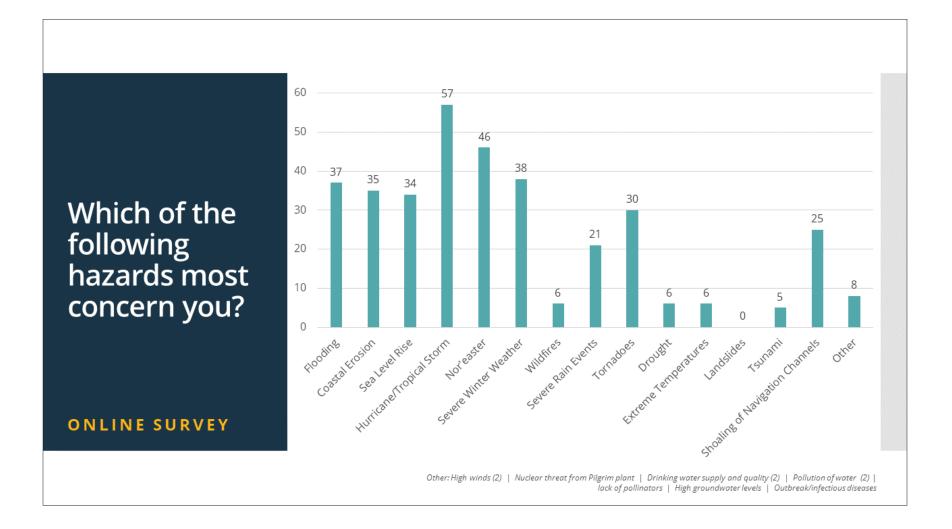


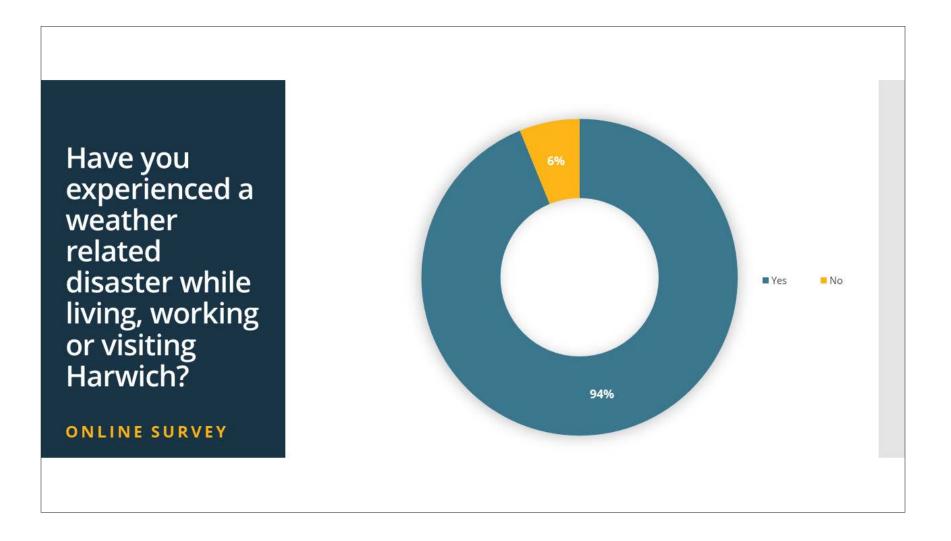
Municipal Vulnerability Preparedness Workshop

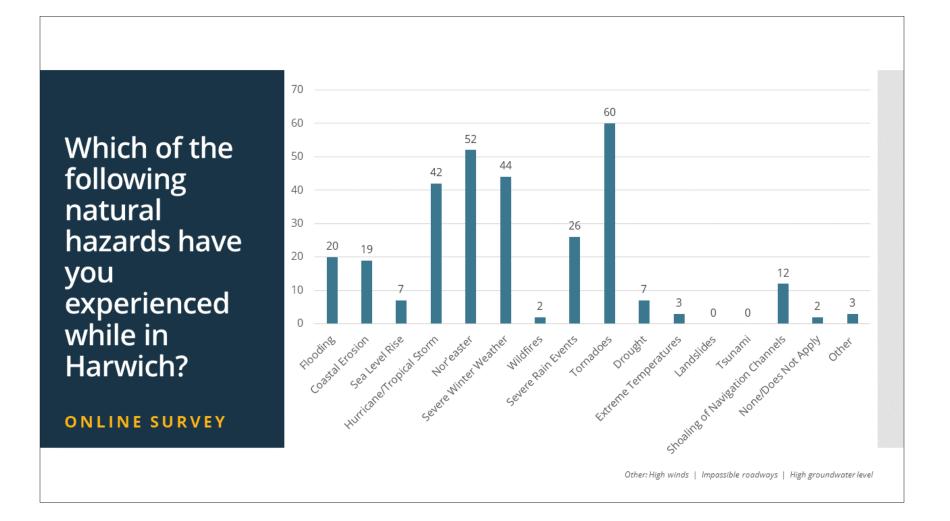
TOWN OF HARWICH JANUARY 31, 2020

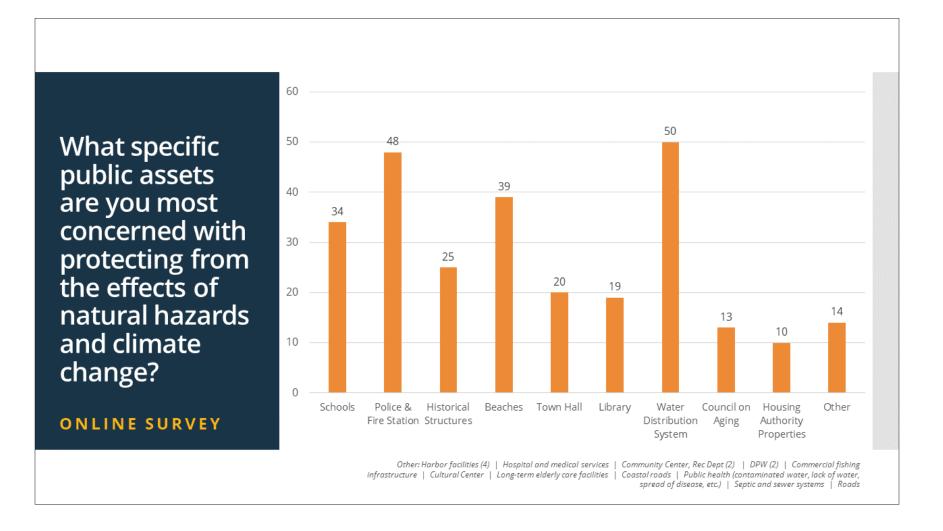


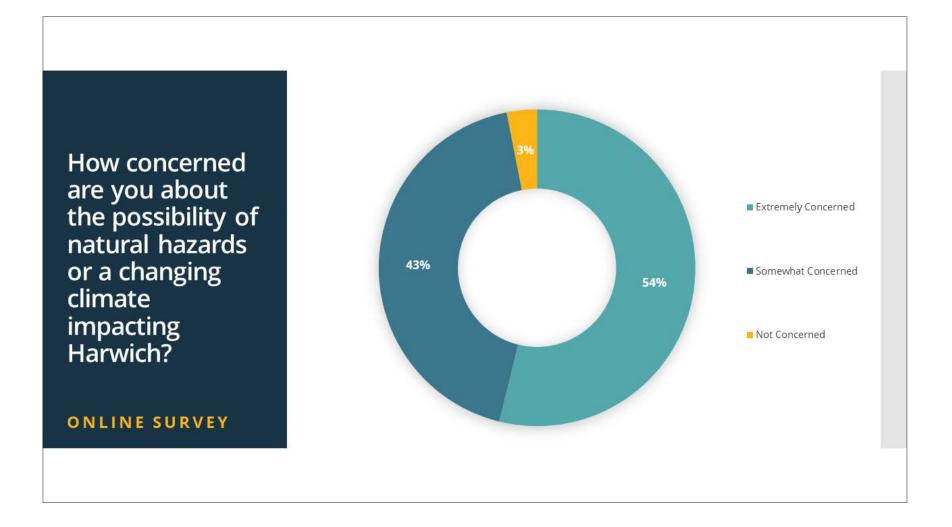


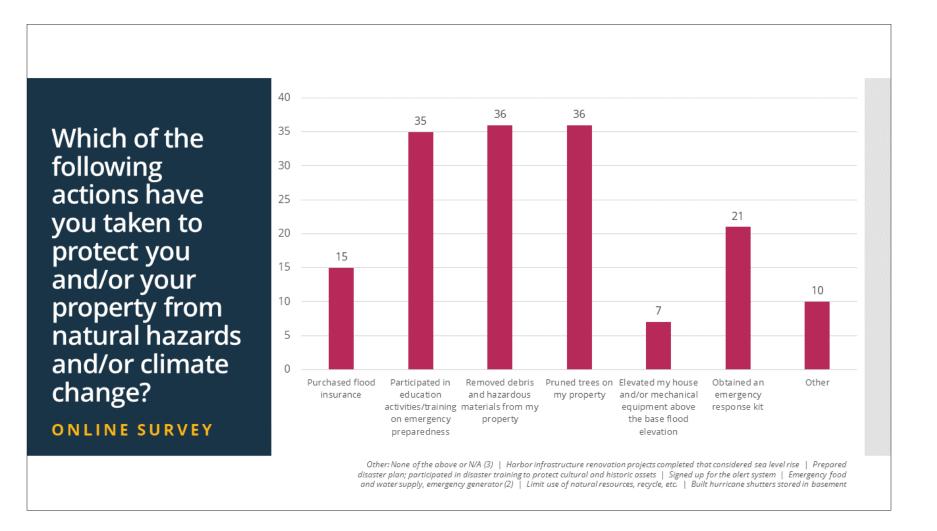


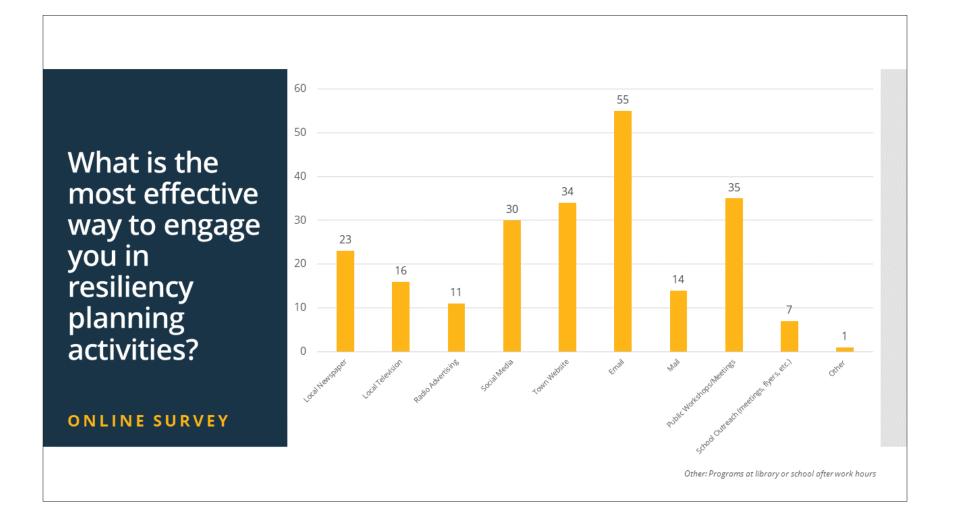


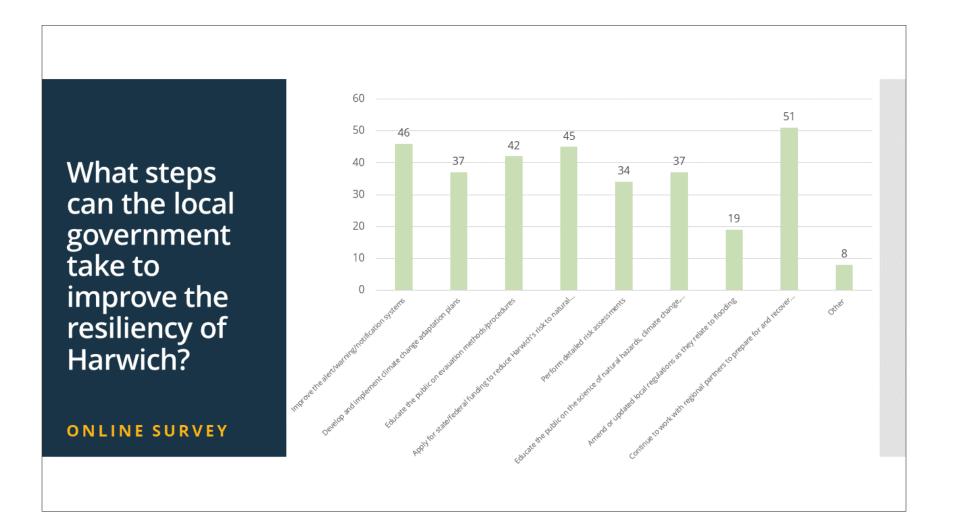










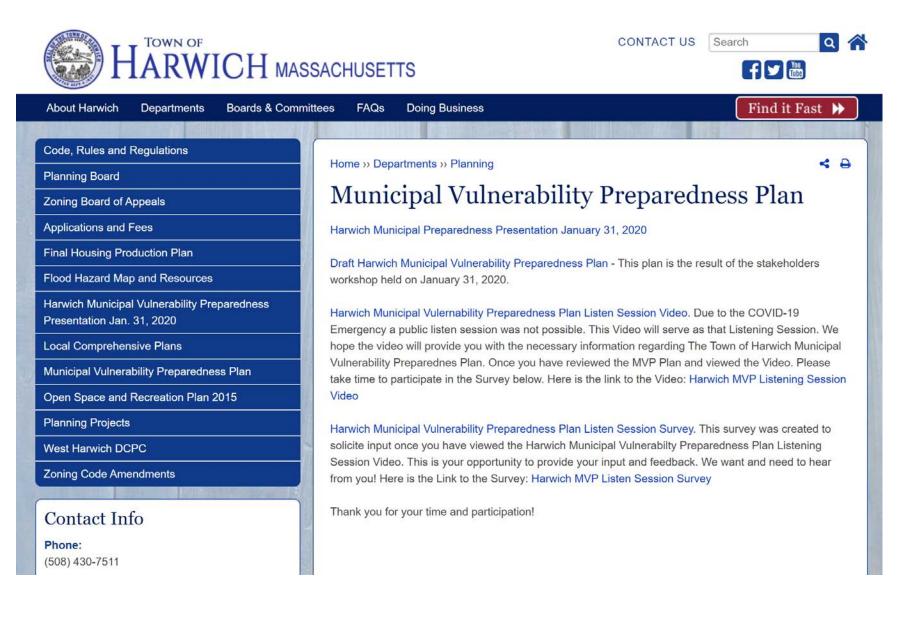


What steps can the local government take to improve the resiliency of Harwich?

ONLINE SURVEY

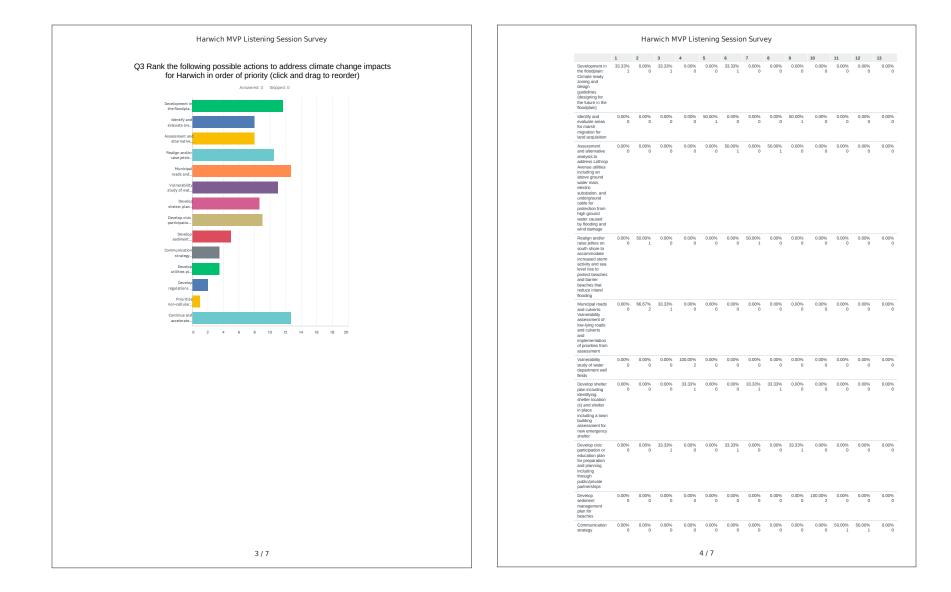
OTHER RESPONSES

- Create, site specific, solar powered micro grids with battery storage capable of sustaining the water department, fire and police, town hall, emergency shelters
- Improve the electric grid, establish a better communication system for power outages along with an improved communication network to inform the public how clean-up and repair is being prioritized and completed.
- improve internal communications systems between town departments there
 needs to be a way for different dept heads to talk to each other when the
 power is out and/or when no cell service etc.
- Continuing to develop and improve upon any disaster prep/recovery plans is vital so we are not just reacting to natural weather events after the fact, but putting the pieces in place to be prepared for them ahead of time.
- More than just improve emergency notification systems, which has been done, the town needs to use available methods to communicate with the public, giving accurate and comprehensive information, updated on a regular basis during a storm or event.
- 1) Financial assistance for homeowners to clean up storm debris 2) safety of visitors/tourists staying in rentals
- Require low cost upgrades to help when building or modifying building
- Allow seawalls



LISTENING SESSION COMMENT PERIOD WEBSITE





Harwich MVP Listening Session Survey								Harwich MVP Listening Session Survey										
including: businesses (healthcare, electricity, internet, food), residents, seasonal population, workforce,															Q4 \	What do you think is the most important th mitigate the impacts of clima Answerd: 3 Skipped 0	te change?	h to pursue to
power access.															и	RESPONSES		DATE
town emergency operations, transportation,															1	Sewer		5/14/2020 2:21 PM
transportation, debris removal,															2	improve storm drainage and culverts elevate low lying roads make sure power lines & water utilities are above high mean water levels	infrastructure such as	5/11/2020 9:22 PM
tree management, shelters, and pets, reverse 911															3	Make sure we identify the floodplain		5/11/2020 10:41 AM
Develop utilities plan including tree trimming and undergrounding	0	0.00%	0.00% 0	0.00%	0.00%	0.00% 0	0.00%	0.00%	0.00% 0	0.00%	50.00% 1	50.00% 1	0.00%					
Develop regulations for land subject to coastal storm flowage (LSCSF)	0.00%	0.00%	0.00%	0.00% 0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00% 0	0.00%	100.00% 2					
Prioritize non- cellular communications for town staff to strengthen communications during emergencies	0	0.00%	0.00% 0	0.00% 0	0.00% 0	0.00%	0.00% 0	0.00%	0.00%	0.00%	0.00% 0	0.00%	0.00%					
Continue and accelerate sewer expansion	66.67% 2	0.00% 0	0.00% 0	0.00%	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00%	0.00% 0	0.00% 0	0.00%					

HARWICH COMMUNITY RESILIENCE BUILDING WORKSHOP

	Harwich MVP Listening Session Survey								
	Q5 C	Other comments							
		iswered: 1 Skipped: 2							
	RESPONSES		DATE						
1	This was very well done.		5/11/2020 10:41 AM						
		7/7							



MVP STORYMAP (available at https://arcg.is/lCX4K9)



HARWICH COMMUNITY RESILIENCE BUILDING WORKSHOP SUMMARY OF FINDINGS



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